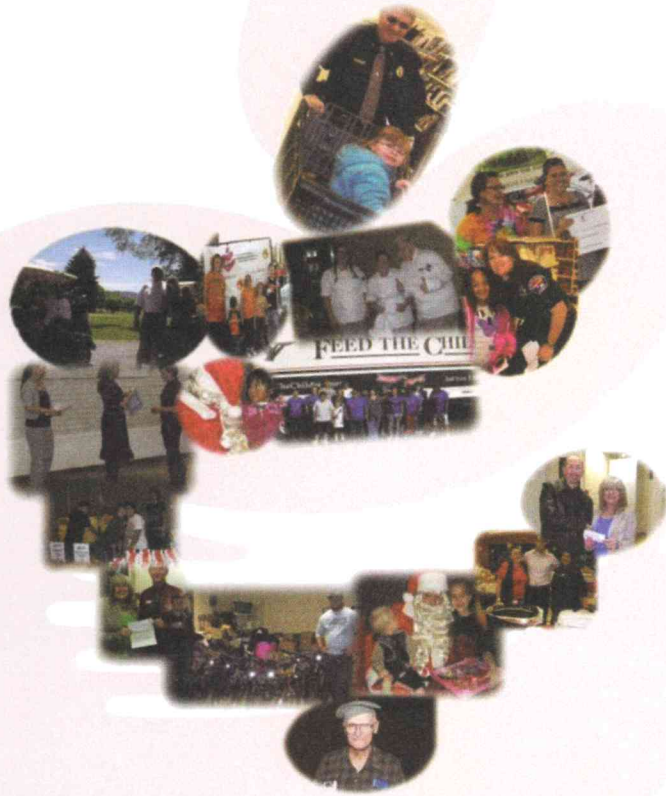


2011 SEICAA



Annual Report



**SouthEastern Idaho
Community Action Agency**
Helping People. Changing Lives.

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ABOUT OUR BOARD

As a Community Action Agency, Southeastern Idaho Community Action Agency (SEICAA) operates under a tripartite board with equal representation from the public, private, and low-income sectors.



Dear Friends:

For the past 42 years SEICAA has developed programs and services needed by individuals living in one of the seven southeast Idaho counties. SEICAA started in Bannock County with a meal delivery program for seniors and has adapted as needed by our communities. SEICAA is able to meet identified needs through flexible funding, especially the Community Services Block Grant (CSBG).

SEICAA is one of over 1000 Community Action Agencies receiving CSBG funding through the U.S. Department of Health and Human Services. The flexibility of CSBG allows SEICAA to add programs like GED that are identified by low-income households as crucial for them to attain economic independence. **In 2011, SEICAA received \$412,543 in core CSBG funding that the agency used to leverage an additional \$1,015,220 for client programs and services.**

As highlighted in this 2011 Annual Report, SEICAA administered programs ranging from food assistance to homeownership. SEICAA provided 82,809 units of service to 28,084 individuals. Local businesses and individuals volunteered 66,861 hours to SEICAA, an economic impact of \$1,008,264.

SEICAA appreciates the partnerships and relationships we have developed over the last 4 decades and are proud to serve the southeast Idaho community. SEICAA looks forward to tackling the hard work ahead as we continue to provide a "hand-up" to those working toward economic stability.

Sincerely,



Debra R. Hemmert
Executive Director/CEO



Cory Phelps
Board Chair

2011 SEICAA Awards

Every year SEICAA receives incredible support from local businesses in southeast Idaho that help SEICAA achieve its Mission. In an effort to demonstrate appreciation for, and recognition of, the enduring



partnerships, SEICAA presents two awards each year at the Bannock County Stone Soup Event and Fundraiser. In 2011, SEICAA recognized Bi-Lo Foods in Pocatello as the recipient of the "Friend of SEICAA" award and Kruse Insurance as the 2011 SEICAA Business

Partner of the Year." SEICAA greatly appreciates the sponsorship support Kruse Insurance provides to Meals on Wheels and Bannock County Stone Soup fundraisers and Bi-Lo Food's commitment to assisting the less fortunate in Pocatello.



SEICAA recognizes one employee each year for their hard work and dedication to those the agency serves. In 2011 SEICAA employees and Executive Director selected Chief Financial Officer, Jerald Jones, as the



Employee of the Year. Jerald oversees the finances of SEICAA's Programs; whether the agency is running at normal levels or dealing with the influx of funds administered during ARRA.

"Teamwork is the ability to work together toward a common vision. The ability to direct individual accomplishments toward organizational objectives. It is the fuel that allows common people to attain uncommon results."

Andrew Carnegie

Who We Serve:

Bannock
Bear Lake
Bingham
Caribou
Franklin
Oneida
Power

SEICAA's
Mission:

SEICAA is dedicated to providing opportunity and support for individuals and communities to thrive and reach their fullest potential, promoting self-sufficiency and greater economic independence through services, education, affordable housing, and training.



Immediate Needs Programs

SEICAA's Immediate Needs Programs provide assistance with basic needs from food assistance to hygiene items to school supplies. In 2011, 22,516 individuals received food assistance; 3,888 individuals utilized personal hygiene items to secure employment or meet short-term needs; and 1,207 children were provided with school supplies and help with extra-curricular fees.

Sharing our success: SEICAA Bannock County Coordinator assisted a family during school registration in August 2011. Samantha* and children were fleeing a dangerous domestic situation. SEICAA referred her to the Gate City Christian Church School Supply and Backpack Giveaway that SEICAA partners with to provide school supplies for needy children. SEICAA also provided her with an emergency food and hygiene box that in conjunction with school supplies enabled her children to begin their school year in a positive way. Samantha expressed her sincere gratitude for the food and hygiene items and expressed her sincere appreciation for all the help. She has since thanked SEICAA, again, for the help she received since she didn't know what she would have done about providing school supplies for her three children.

*Not real name





Energy Programs

Energy Programs assist households through financial assistance with utilities and heating costs, and energy conservation services. SEICAA's Weatherization Program made 286 homes more energy efficient and installed highly rated energy products on 75 homes with Sustainable Energy Resources for Consumers (SERC) funds. SEICAA provided energy conservation education to 246 individuals through support from Idaho Power and Rocky Mountain Power. In 2011 SEICAA's energy assistance programs provided financial assistance for heating and utility bills to 7335 households.

Sharing our success: Ben Michaels* was recently laid off from his long-time job and contacted SEICAA for assistance. Ben's home is heated completely by electricity, and in an effort to save on heating costs he kept the temperature at 50 degrees when he was home and 45 degrees when away. In winter 2012 Ben had an energy assistance appointment with SEICAA and received an allotment to assist with his heating costs. Ben writes, "I almost cried. I now live in 60 degree heat, and I'm warm and cozy in my own home. I was only there for 18 minutes, but those 18 minutes changed my winter. Thank You. Never underestimate the impact of what you can do."

SERC Special Project

In May 2011 SEICAA received one-time funding from the Department of Energy for a pilot project to test the efficiency and cost effectiveness of highly rated energy materials. A component of the funding included providing intensive education to households receiving new materials so they would better understand how to use and take care of the products.

SEICAA also started a Community Based Social Marketing Plan to teach and encourage children and adults to be more aware of energy usage and begin to engage in conservation behaviors.

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Each degree you turn down the heat saves 3% of heating cost. Each degree you turn up your air conditioner saves 2 to 4% of cooling costs!

Dirty furnace filters make your furnace work harder to get the air it needs to work right!

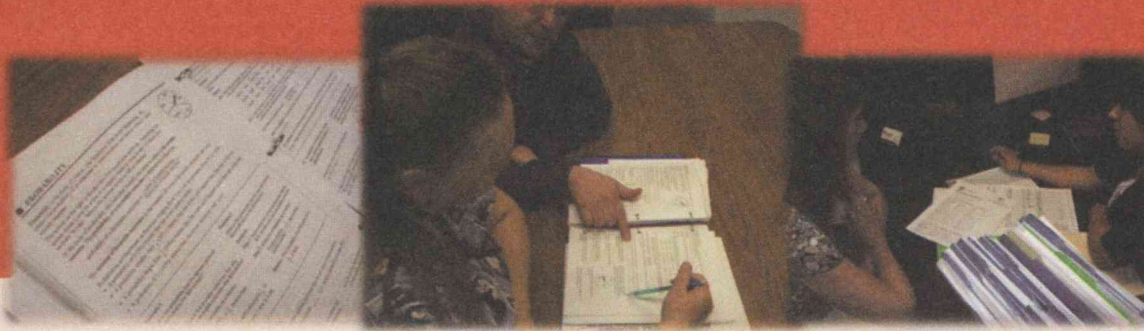
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Self-Sufficiency Programs

SEICAA provides supportive services to individuals and families as they work to achieve economic independence and stability. SEICAA's Self-Sufficiency Programs assist households after they receive immediate needs services and provide support as they work towards asset development. In 2011, SEICAA provided transitional housing services and case management to 25 Veterans; provided tutoring services and assistance with testing fees to 75 GED graduates; helped 343 families work through barriers to stability in Family Development with 172 completing the program; and offered free tax assistance that resulted in 20 individuals filing their taxes and identifying a total of \$22,857 in credits.

Sharing our success: Jay* is a United State Veteran that joined the military in 1991. Following his time in the National Guard and Air Force, Jay was discharged from the military; and was suffering from PTSD. Jay got divorced and became homeless shortly after military discharge and spent 1.5 years fighting to secure military disability benefits. While awaiting military benefits, he found SEICAA's Veterans' Program that provides him with a place to live while he gets the help he needs to put his life back together. SEICAA also provides case management to help Jay have other needs met. With SEICAA's help and his own determination to succeed, Jay hopes to eventually purchase a home.

*Not real name



“A dream doesn't become reality through magic; it takes sweat, determination and hard work.”

Colin Powell

Self-Sufficiency Programs

SEICAA's supportive services also helped 110 individual obtain a livable wage job; assisted 96 individuals gain employment; and 476 people completed a budget and kept it for over 90-days. SEICAA also provided 143 units of affordable rental housing to families, the elderly, and chronically homeless individuals.

Sharing our success: Shelly* entered SEICAA's GED Program in the summer of 2010. She had taken the GED math test six times over the course of two years, before entering SEICAA's program. Each time Shelly took the test, she scored between 360 and 380. In September of 2010, after learning all GED math materials, and feeling quite confident, she took the test a seventh time. Shelly suffered severe test anxiety and she again failed to pass the test. She did, however, increase her score to a 390. Shelly didn't give up. She continued studying and SEICAA received permission to hold study sessions in the testing room at Idaho State University so she could feel more comfortable where the test is taken. On September 1st, 2011 Shelly took the GED math test an eighth time where she scored a 420; thus, passing the test. With her increased math skills, Shelly received two promotions and pay raises over the course of the last year. Congratulations to Shelly for setting an achievable goal and not giving up until she accomplished what she set out to do.





Asset Development Programs

SEICAA's Asset Development Programs continued to grow in 2011. SEICAA helped 6 households achieve homeownership in Soda Springs, Malad, Preston, Pocatello, and Chubbuck; assisted 5 individuals with saving toward major asset goals such as college education and home repair; and provided 916 individual with financial literacy services including credit counseling/budgeting, homebuyer education, money management, and Post-Purchase Workshops.

Sharing our success: Ellie Smith* is a single mother with two children and one grandchild living with her. Ellie purchased an older home in 2010 knowing that the kitchen would need to be cleaned up and updated. Ellie was referred to SEICAA's Individual Development Account (IDA) Program by a community partner to assist her with home improvements. She came to SEICAA without any financial education and a very restrictive household budget. SEICAA's Asset Development Manager worked with Ellie to create a budget and savings plan that worked for her. By tracking her spending for a month and making conscientious purchasing decisions, Ellie identified that she was able to save \$250 a month. In 2011, Ellie completed the IDA Program financial education, goal specific research, case management, and other contractual obligations resulting in having her savings matched and her kitchen updated. She now teaches her children to save and prepare for emergencies. Ellie's eldest daughter recently turned 18 and started her own IDA account to save for college. The IDA program has made a difference in Ellie and her family's life. Ellie learned ways to manage her finances and prepare for the future. Ellie claims that the tools she got from the program gave her the confidence to follow her dreams.



Sponsors of Asset Development Programs include



Washington Federal.
invested here.



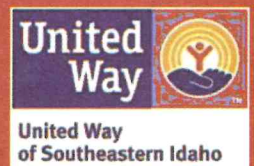


Senior Programs

SEICAA's Senior Programs provides seniors with the opportunity to remain active and live independently. SEICAA's Meals on Wheels delivered 40,021 nutritious meals to homebound elderly and disabled individuals. SEICAA's Retired Senior Volunteer Program (RSVP) monitored 458 volunteers that donated 58,538 hours to non-profits and community organizations in southeast Idaho; and 25 mentors worked with 50 mentees, 36 which were children with an incarcerated parent.

Sharing our success: Joseph* is a 2nd grader at a local elementary school. The principal contacted SEICAA in January 2011 about mentor placement as Joseph was struggling with school work and other issues. SEICAA paired Joseph with a retired Idaho State University professor, Dr. Jones*. The mentor and Joseph meet at least once a week at school where Dr. Jones helps with school work. As a result of the last year working together, Dr. Jones reports only great things in Joseph. The positive relationship between the two has resulted in an improvement in Joseph's social skills, manners, constructive interaction with other students, and positive reaction to direction. In addition to changes in his social behavior, Joseph has greatly improved his thought processes toward school. He typically gets his work done and shows genuine concern for doing well. In fact, the month following his initial placement with Dr. Jones, Joseph was recognized at school as the *Student of the Month*. According to his mentor, "he is a happier child and it shows."

*Not real name

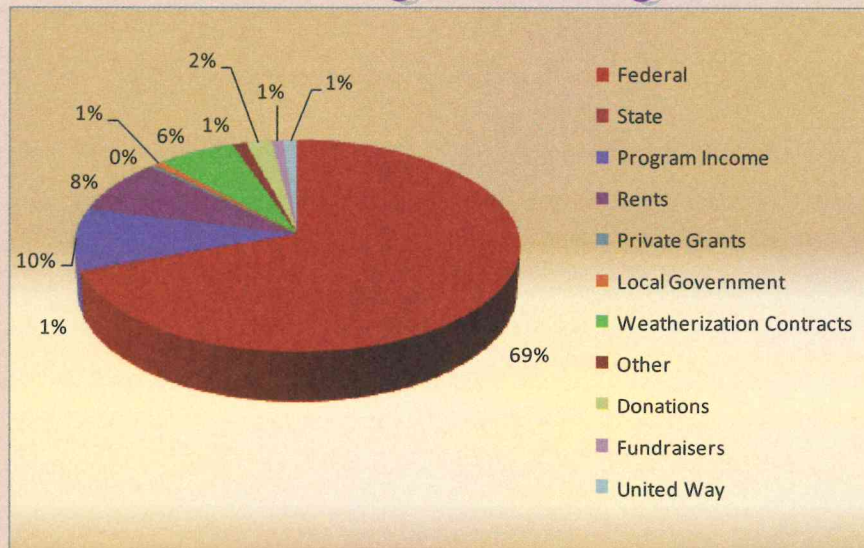




Community Events

SEICAA's Mission encourages individuals and communities to work toward self-sufficiency and SEICAA follows this as well. In 2011, SEICAA hosted seven fundraisers to raise unrestricted money for use in programs as needed. SEICAA hosted four golf tournaments, one Bike-a-Thon, and two Stone Soup events raising \$61,191.

Where SEICAA gets funding...



To all the individuals, organizations, and businesses that chose to donate to SEICAA, we can't thank you enough!

Partners

5th Street Bagel	Century High School Student Council	Gate City Real Estate
94. 9 FM Classic Rock of Idaho	Church Congregations in SE Idaho	Geraldine's
A to Z Family Services	Citizen's Community Bank	Grace Schools
Aberdeen Senior Center	City of Aberdeen	Grace Lutheran Church
Advantage Plus Credit Union	City of American Falls	Great American Real Estate Jean Gould
Agrium	City of Blackfoot	Greater Pocatello Association of Realtors
Aid for Friends	City of Chubbuck	Greater Pocatello Senior Citizen's, Inc.
Allen Drug	City of Montpelier	Greater Soda Springs Community Development Committee
Alliance Home Health	City of Pocatello	Gritton Photography Screen-printing & Embroidery
AutoLiv	City of Preston	Guardian Home Care and Hospice
Bancroft Schools	City of Soda Springs	Head Start
Bank of America	Clover Creek Home Furnishings	Heinz
Bank of Commerce	Community Council of Idaho	Hemmert Accounting & Payroll Service
Bannock Civitans	Community Dinner Table	Her Alibi
Bannock County	Community Frameworks	Home Helpers
Bear Lake Construction	Conestoga-Rovers & Associates	Hull Tree Care
Bear Lake County	Cooper's Restaurant	Hunzeker Ford
Bear Lake Heating & Air	Corporation for National and Community Services	Idaho Central Credit Union
Bear Lake Memorial Hospital	Costco	Idaho Department of Health and Welfare
Bear Lake Motor	D & L Interwest Supplies	Idaho Department of Labor
Bear Lake Physical Therapy	Degestrom	Idaho Food Bank
Bear Lake Realty Garden City	Department of Energy	Idaho Financial Literacy Coalition
Bear Lake School District #33	Department of Health and Human Resources	Idaho First Title Company
Bear River Appraisal Brad Smith	Deseret Industries	Idaho Housing and Finance Association
Bi-Lo's	Department of Housing and Urban Development	Idaho Legal Aid
Big Rays Equipment	Direct Communication	Idaho Power
Bing's Art	Elks Lodge	Idaho Salvage
Bingham Crisis Center	Engineers Inc	Idaho State University
Bingham County	EZ-2 PLZ	Idaho Transportation Department
Bingham Memorial Hospital	Family Service Alliance	IMG
Boise State University Masters of Social Work Program	Federal Home Loan Bank of Seattle	Intermountain Cooling
Bonneville Neighborhood Association	First American Title Company	Intermountain Gas
Boy Scouts of America Troops	Franklin County	Ireland Bank
BriteGas	Franklin County Kiwanas Club	ISU Credit Union
Broulim's Supermarket	Franklin County Senior Center	ISU Student Organizations
Caribou County	Franz	Jack B Parson
Caribou County Senior Center	Fred Meyer	Jardine Petroleum
Caribou Memorial Hospital	Foster Grandparents of Southeastern Idaho	JH Kelly Key Bank
CASA	Gary Tuescher	John Michael McCullough Family



Partners

Junior Civitan	Paris Hills	SHIBA
Kach Radio	Partners for Prosperity	S.L.E.D.S.
Key Bank	Perkins	Smiths
Kiewit	Pine Bowl	Soroptimists International of Blackfoot
King's	Pine Ride Mall Management	Southeast Idaho Senior Games
KMGI 102.5	Pioneer Title Company	Southeastern District Health Department
Kruse Insurance	Pitcher & Holdaway Attorney's at Law	Spring Creek Fabrication
Lallatins	Pocatello/Chubbuck School District #25	Spudnik
Lava Hot Springs Senior Center	Pocatello Community Charter School	Starbucks
LDS Communities	Pocatello Housing Authority	State Farm Insurance
Les Schwab Tires	Pocatello Pathfinders Snowmobile Club	State of Idaho Health and Welfare Navigation Services
Life, Inc.	Pocatello Police Department	St. Vincent DePaul Stores
Lundahls Ironworks	Pocatello Rail Road Credit Union	Stokes
Malad City	Portneuf Medical Center	Teri Eynon Bear Lake Realty
Maple Street Sit 'N' Sleep	Power County	The Academy at Roosevelt Center
Marsh Valley Senior Center	Power County Senior Center	Thomas Market
Matthews Mortuary	Presto Products	Thunder Plumbing
McKenzie & McKenzie Law Office	Preston Drug	United Methodist Church
Modern Drug	Preston Hometown Auto	United States Postal Service
Morning News	Preston Muffler & Brake	United Way of Southeast Idaho
Monsanto	Preston Watts Collision & Glass	US Bank
Montpelier Bishops Storehouse	Priestley Mental Health	USDA
Montpelier Housing Authority	Ranch Hand Trail Stop	USDA Rural Development
Napa Auto Parts	Recreation Realty	Valley Implement
New York Life Insurance	Rocky Mountain Ministries	VFW Montpelier Post #3884
Northern Title	Rocky Mountain Power	Vietnam Vets Motorcycle Group
Nucor Steel	Rounds and Associates Insurance Inc.	Wal-Mart
Nussbaum Auto Body	Ruby Tuesday	Washington Federal Bank
Oneida County	RCAC	Wells Fargo
Oneida County School District #351	Salvation Army	Winco
Open Doors Writing Services	School District #25 Community Resource Workers	Wolford Autobody
Over the Hill Gang ATV Club	SICOG/Area Agency on Aging	Zions Bank
Paris Grill	Shelley Senior Center	

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