



**SouthEastern Idaho
Community Action Agency**

Helping People. Changing Lives.



Building Bridges to

OPPORTUNITY

2022 Impact Report

SEICAA's **Mission Statement**

SEICAA is dedicated to providing opportunity and support for individuals and communities to thrive and reach their fullest potential, promoting self-sufficiency and greater economic independence through services, education, affordable housing, and training.

What Sets Us **Apart**

Most poverty-related organizations focus on a specific area of need. Not SEICAA. We address the needs of various impoverished populations with a comprehensive and evolving approach, guided by feedback from the communities we serve. The result is a full range of coordinated programs designed to make a measurable impact on poverty, no matter the cause:



**Asset
Development**



**Community
Services**



**Affordable
Housing**



**Meals on
Wheels**



**Weatherization
Assistance**



Building Bridges to

PROSPERITY

SEICAA Community Services



Community Engagement

SEICAA underwent several massive changes last year, but that didn't stop our Community Services division from making over a **\$2,000,000** economic impact across southeast Idaho.

Over **7,000** households benefitted from one or more of our Community Services programs:

- Clothing Assistance
- Education Services
- Energy Assistance
- Food Distribution
- Fuel Funds
- Hygiene Kits
- Information & Referral

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SEICAA Community Services

Prevent Child Abuse Idaho
Pinwheel

SEICAA Community Services **Year-End Review** (Federal/State Programs)



LIHEAP

(Low-Income Home Energy Assistance Program)



LIHWAP

(Low-Income Home Water Assistance Program)

Heat

3,244

Households Served

A Financial Impact of
\$1,203,083

*Crisis**

1,538

Households Served

A Financial Impact of
\$830,022

191

Households Served

A Financial Impact of
\$42,527

**Services that are shut off or at risk of being shut off.*



COVID-19 Relief*

**Other types of assistance,
including rent and internet.*

80

Households Served

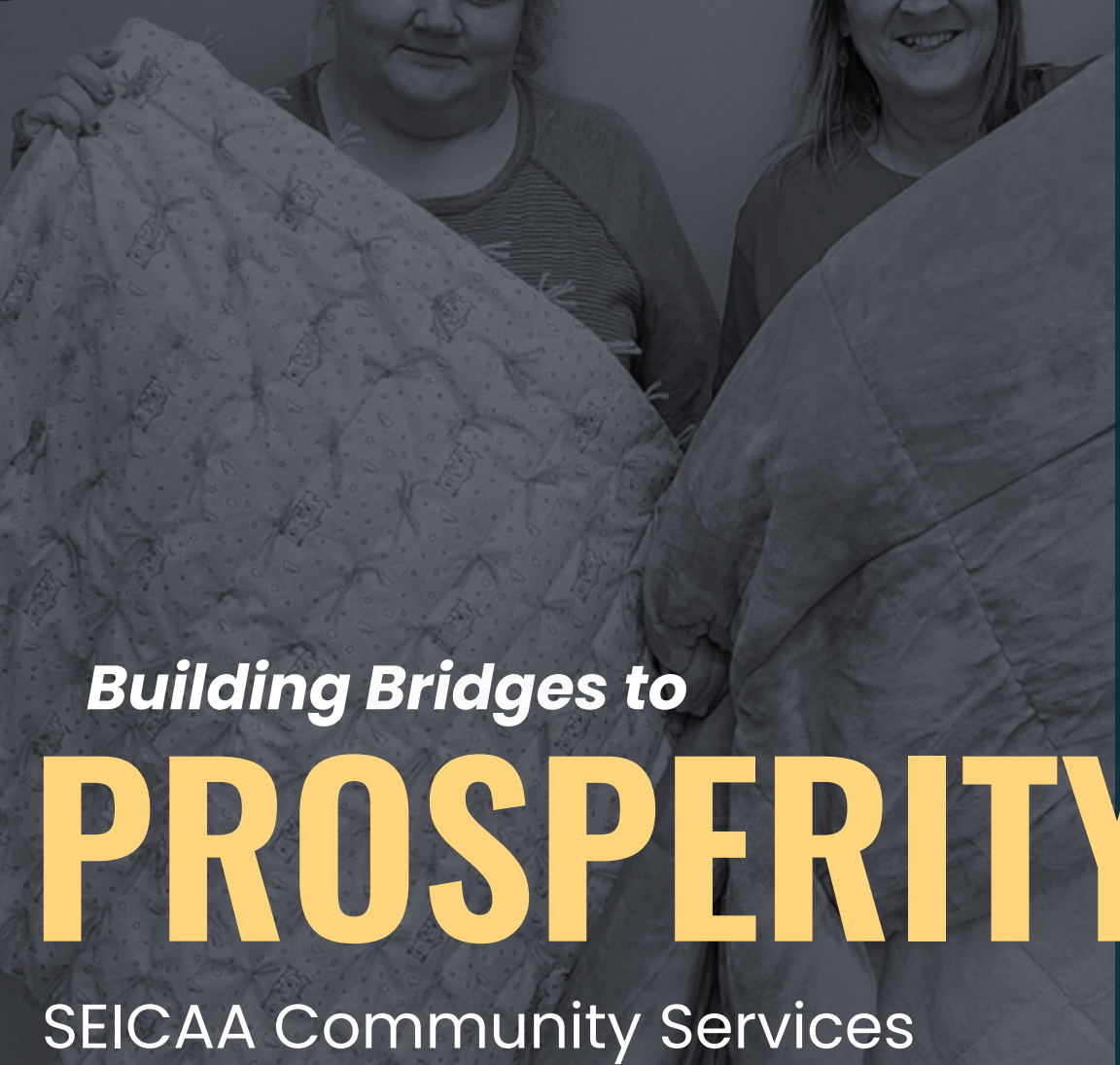
A Financial Impact of
\$48,643

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SEICAA Community Services

SEICAA is dedicated to providing opportunity and
individuals and communities to thrive and reach
promoting efficiency, greater economic
high service, education, affordable housing



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SEICAA Community Services

SEICAA Community Services **Year-End Review**
(CSBG Programs)



Clothing Assistance

339

Households Served

A Financial Impact of
\$29,491



Education

GED Assistance

15

Households Served

A Financial Impact of
\$390

School Supplies

302

Households Served

A Financial Impact of
\$13,525



Food Distribution

1,200

Households Served

A Financial Impact of
\$46,126

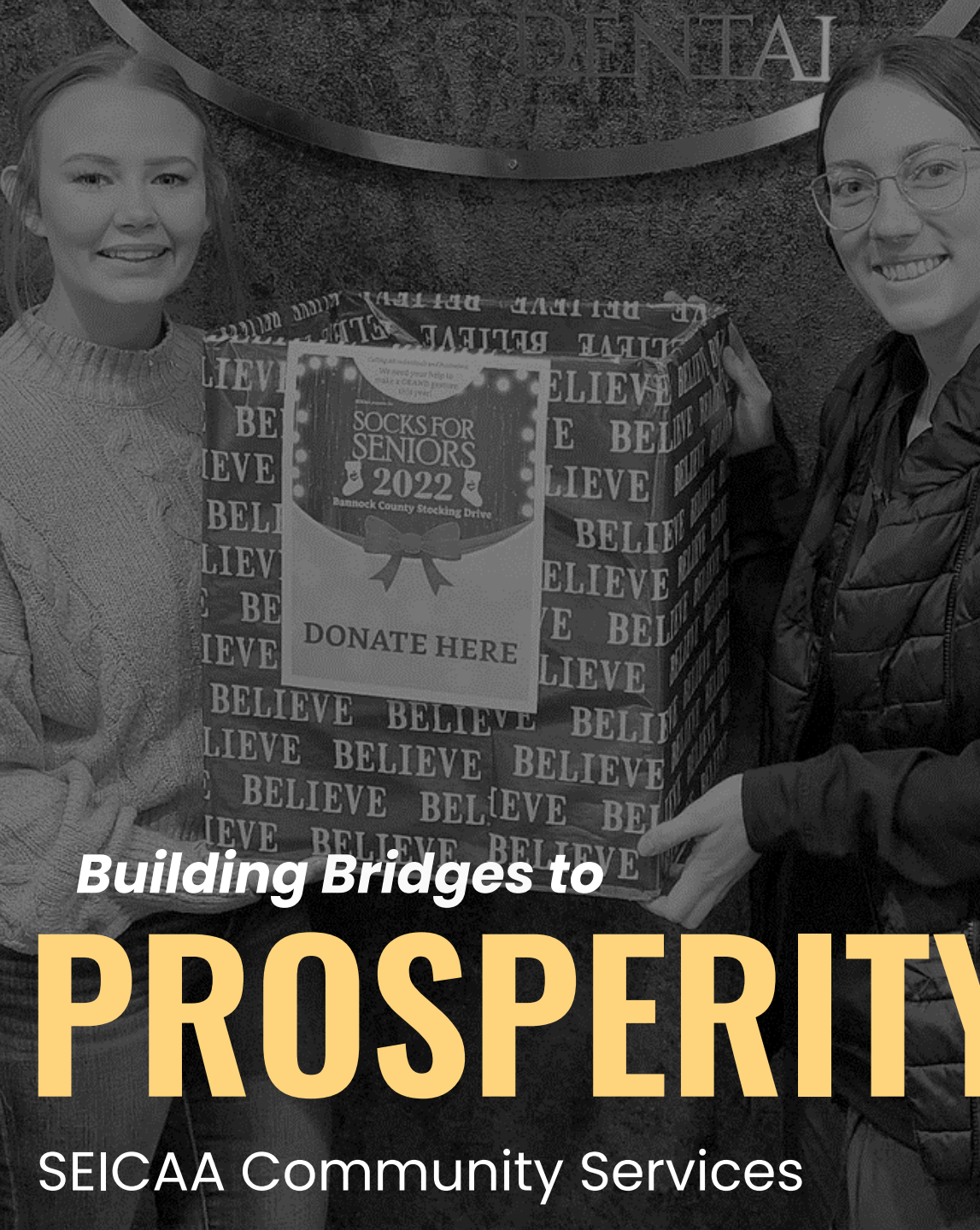


Hygiene Kits

349

Households Served

A Financial Impact of
\$22,078



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SEICAA Community Services

SEICAA Community Services **Year-End Review** (Holiday Assistance Programs)

*Adopt
a
Family*

20

Families Adopted*
*Bannock County

**SHOP
WITH A
COP**

85

Children Participated
*62 Children Applied through SEICAA

*Simply
Christmas*

20

Families Assisted*
*9 Families Applied through SEICAA

SOCKS FOR
SENIORS
2022

872

Stockings Gifted*
*Bannock County



Building Bridges to

SECURITY

SEICAA Housing & Facilities

Affordable, Fair, and **Safe**

Though SEICAA Housing's priority is to provide **safe** and **affordable housing** to low-income community members, the division is just as engaged with the community as our other divisions:

- SEICAA Housing partners with local agencies to assist eligible **youth** and **criminal offenders** achieve employment.
- We took part in Idaho's tobacco prevention and cessation program, **Project Filter**, to help people quit smoking, vaping, and chewing.

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SEICAA Housing & Facilities

SEICAA Housing Year-End Review



Tenant Capacity

144

Tenants Can Obtain Safe and Affordable Housing at **1 of 6** SEICAA Properties



Tenant Activity



27

Tenants Moved Into a SEICAA Property



31

Tenants Moved Out of a SEICAA Property



\$175,000 Was Put Back Into Properties



27

Apartments Were Renovated



438

Work Orders Were Completed

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SECURITY

SEICAA Housing & Facilities



Building Bridges to

RECOVERY

SEICAA Veterans Services

Serving Those Who Have **Served**

Administered by SEICAA Housing, SEICAA's Veterans Services are available to military veterans who are facing homelessness. Veterans accepted into the program stay at SEICAA's **Freedom Landing Zone (FLZ) emergency shelter** where they're provided **case management** to help them regain self-sufficiency. During their stay:

- Veterans are provided a list of **mainstream resources** to contact within the first **7 days** of their stay.
- Current **rental listings** are provided to the veterans regularly.
- Staff provide opportunities to veterans to receive the following services:
 - **Vocational Rehabilitation and Employment**
 - **Home Loans**
 - **Life Insurance**
 - **Burial Benefits**



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RECOVERY

SEICAA Veterans Services

SEICAA Veterans Services **Year-End Review**



Acceptance



24

Veterans Moved Into Our Freedom LZ Emergency Shelter

12

Of Which Moved Into Permanent Housing



24

Veterans Were Enrolled for Resources and Benefits (BCVS, SNAP, SSVF, and VASH)*

- BCVS – Bannock County Veterans Services
- SNAP – Supplemental Nutrition Assistance Program
- SSVF – Supportive Services for Veteran Families
- VASH – Veterans Affairs Supportive Housing



Shelter Capacity

8 Veterans Can Stay at the FLZ

The Average Stay in 2022 was **94 Days**



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RECOVERY

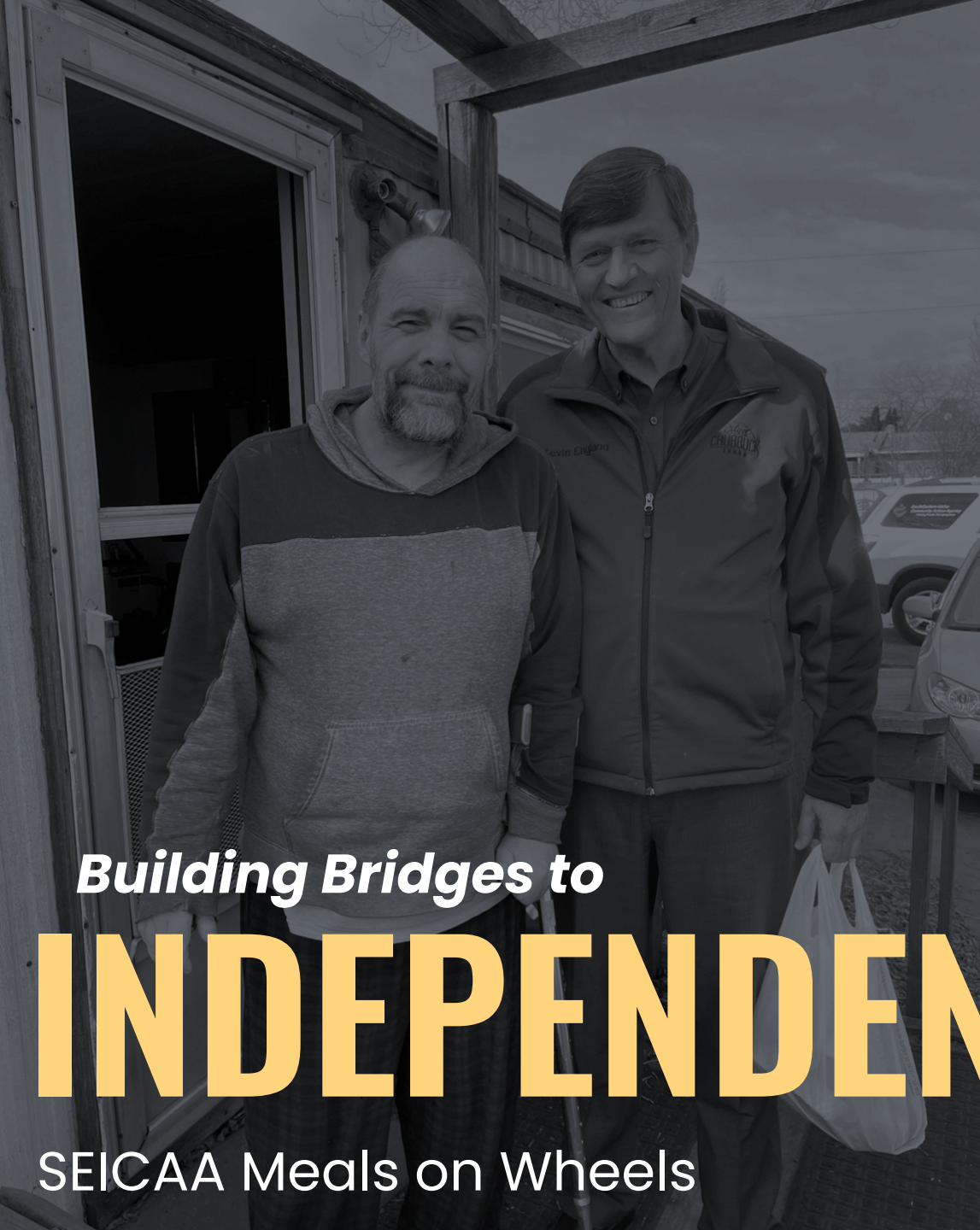
SEICAA Veterans Services



Building Bridges to

INDEPENDENCE

SEICAA Meals on Wheels



More Than Just A **Meal**

SEICAA Meals on Wheels provides both **nutritious meals** and **emotional support** for qualified, homebound seniors and disabled individuals in Bannock County.

We took time to review our processes and procedures last year, and it paid off in a BIG way. New software solutions and increased capacity training saved their team an astonishing **3+ hours** of daily commute and general office work. Their newfound time allowed our team to explore:

- New Fundraising Opportunities
- Client Socialization Programs, which led to the launch of:
 - **Friendly Visits**
 - **Robotic Pet Programs**

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INDEPENDENCE

SEICAA Meals on Wheels



Program Capacity

45,425

Meals Were Delivered

382

Unique Clients
Were Served



Adult Protection

75%

3 of 4 Clients Successfully Transitioned
into Rehabilitation Programs Thanks to
Staff Intervention

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SEICAA Meals on Wheels



Building Bridges to

CONSERVATION

SEICAA Weatherization

Perfecting **Efficiency**

SEICAA Weatherization provides energy conservation services to income eligible households in Southeastern Idaho. As of 2020, the Program has helped over **8,500** homes throughout southeastern Idaho become more energy efficient.

Our team worked an average of **one job a week** every week last year to reduce their participants' energy burden. Their participants were both homeowners and renters residing in **mobile homes, multi-family units,** and **single-family homes**. While most of their jobs were performed in Bannock County, the team performed jobs in every single county in southeast Idaho.

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CONSERVATION

SEICAA Weatherization

SEICAA Weatherization **Year-End Review**



Demographics

117

Number of Family Members Positively Impacted by Weatherization Assistance

67%

of Jobs Benefitted At Least One Child

61%

of Jobs Benefitted At Least One Senior



Performance

54

Homes Were Made More Energy Efficient

#1

Most Common Job Was Insulation-Focused

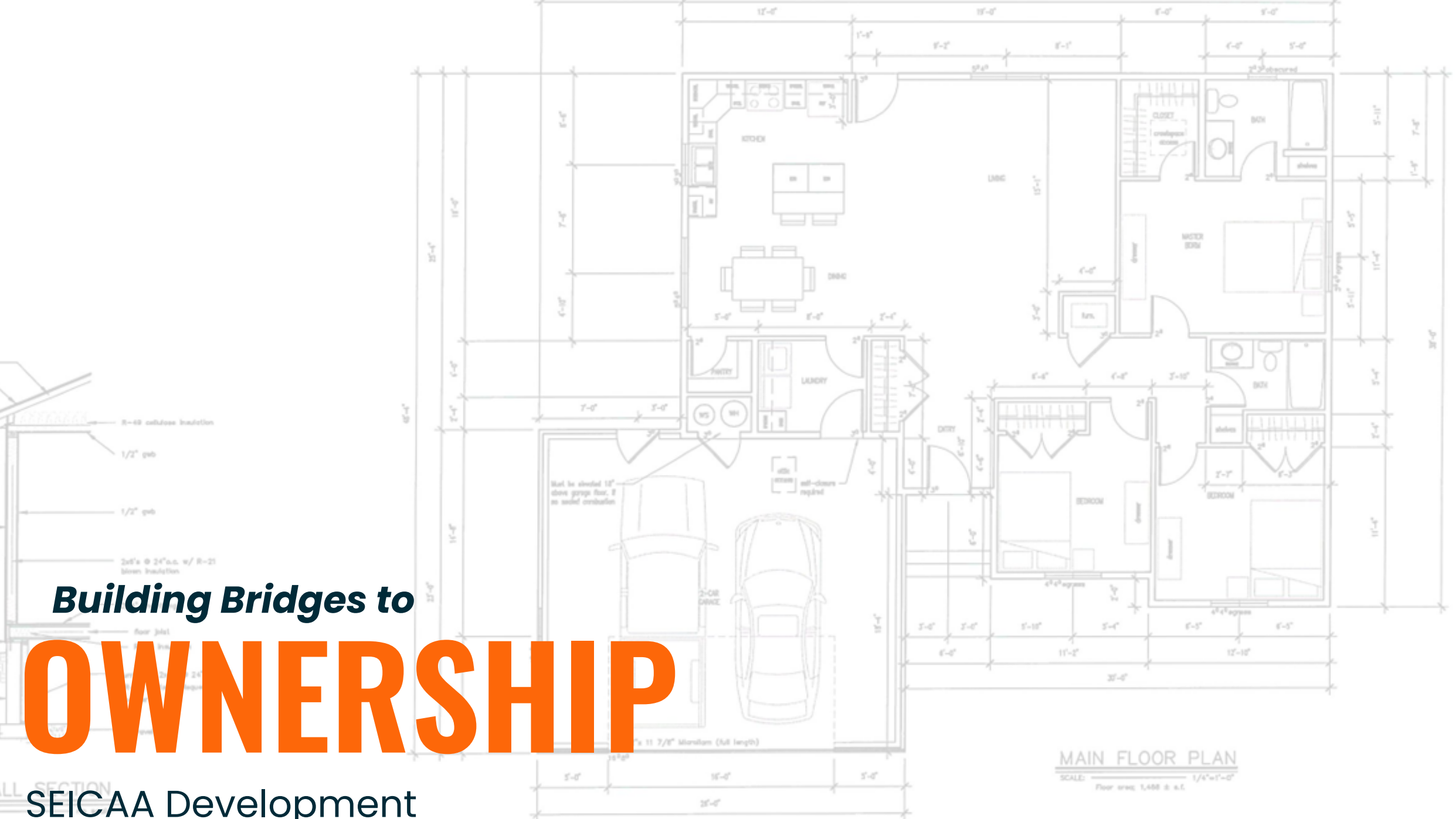
\$372

Saved on Average Thanks to Weatherization Assistance

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CONSERVATION

SEICAA Weatherization



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OWNERSHIP

SEICAA Development

Self-Help **Housing**

SEICAA's Self-Help Housing program enables eligible, first-time homebuyers to build their own homes under the supervision of an experienced construction supervisor.

- Participants learn basic maintenance, repair, and weatherization skills.
- SEICAA Development has helped over 90 families obtain homeownership.
- SEICAA Development has built houses in each county in Southeastern Idaho!



Performance

92

Homes Have Been Built
For First-Time Homebuyers

72% Have Paid Off Their Home Loans

72%

of Participants Still
Reside in Their Home

\$287,536

Has Been Paid Back to
SEICAA from Homebuyers

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SEICAA Development

First Home...**Dream Home**

On October 22, 2020, SEICAA Development officially broke ground on its Alpine Crossing subdivision development in Bannock County. The project originally aimed to add 80 single-family homes; however, the COVID-19 pandemic forced us to reevaluate our goal.



49
Lots Have Been
Purchased



Phases

Phase 1

Develop 1-8 Lots

Phase 2

Develop 2-16 Lots

Phase 3

Develop 3-19 Lots

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OWNERSHIP

SEICAA Development