JOB TITLE:South Oak Housing Program AssistantCLASSIFICATION:3/4-time, Hourly, Non-Exempt,REPORTS TO:Housing Director



SUMMARY OF WORK: Serving as the on-site Housing Program Assistant for SEICAA's 24-unit South Oak Apartments in Blackfoot, Idaho. The Housing Program Assistant must be able to work independently, and be team oriented in support of the Agency's overall goals and purposes.

OVERVIEW OF RESPONSIBILITIES:

- Professionally and efficiently managing in-person and telephone contacts and relationships.
- Effectively communicate orally and in written documents, understand and follow instruction.
- Develop knowledge of HUD policy, maintain confidentiality and compliance within HUD guidelines.
- Effectively enforce housing policy (i.e., House rules and lease).
- Maintain hard copy/TEAMS files, housing compliance software and written documentation.
- Responsible for process of applications, move-ins/move-outs.
- Responsible for annual re-certifications and inspections.
- Create memos, notices, violations, and address notice of concerns.
- Computer data entry (Caseworthy) and responding to online requests.
- Office supply purchasing.
- Light housekeeping (i.e., laundry room, bathroom, stairwells , monitoring grounds, garbage...).
- Assist on-site maintenance with light duty tasks.
- Individual must be able to perform other duties as assigned.

REQUIREMENTS:

- High School Diploma or equivalent. Rental housing experience preferred.
- Demonstrated experience with computer data entry and general office practices.
- Excellent communication and interpersonal abilities.
- Strong organizational skills, able to prioritize work and meet deadlines.
- Experience with Microsoft applications.

CONDITIONS: The following abilities are mandatory for fulfillment of the job requirements.

- Bondable, insurable under SEICAA's insurance policy, and maintain a valid Idaho driver's license.
- Able to attend meetings or trainings to enhance expertise and performance as scheduled by SEICAA's Administrative Team.
- Willing to travel on Agency business at Agency reimbursement rates.
- Able to occasionally lift up to 35 lbs.
- Must successfully pass mandatory pre-employment drug and background screening.